

CHANNEL ORGANIZATION



NOTIFICATION MESSAGE

Dear Channel Partner,

Thank you for your continued patience and support of TE in servicing our mutual customers.

In our Americas region, our Mexican operations, all manufacturing sites continue to operate in full or limited to further essential product lines. We expect approval for sites subject to governmental restrictions, to move to full operations on June 1st. Our U.S. and Canadian manufacturing and distribution centers continue to operate on normalized operations.

In our European, China and other Asia locations, all manufacturing and distribution centers have normalized operations and continue to focus on backlog reduction and stocking replenishment.

While ground and ocean transportation have normalized, air transportation continues to be impacted resulting in, among other things, significant increased costs. TE continues to focus on all alternate carrier options on deliveries to minimize disruption, however, we do expect delays will remain. TE is committed to providing, to the degree possible, up-to-date lead times and schedules via our ecommerce system.

TE is leveraging technology to remain connected while many of our employees are working from home, therefore we continue to be available to answer your calls, chats and emails, provide quotes, and to offer the technical support you've come to expect from TE. We are available 24x7 through our global network of consultants. In addition, TE.com is always available to respond to your product needs.

We remain committed to assist our partners through this event and appreciate your continued support of our mutual customers. Please liaise with your TE sales representatives or customer service staff to address any concerns regarding the impact on your orders or projects with TE.

Please cascade this message as appropriate within your organization, but we ask that you do not post this update on your website or provide it to anyone outside of your organization. Should you have any questions regarding this update, contact your TE sales representative.

Regards,

Sean Miller
VP of Global Sales
Channel Business Unit

Lynn Holmgren
VP, Global Customer Experience
& Channel Customer Solutions