Subject: TE Connectivity AD&M Update on Global Operations

Dear Valued Customer,

As of the date of this letter, TE Connectivity’s Aerospace, Defense and Marine (“AD&M”) business would like to update you on our current operational status:

- AD&M’s joint venture in Cochin, India has re-opened as of April 25th.
- AD&M’s two Tijuana, Mexico sites re-opened on Monday April 27th.
- AD&M’s Tecate, Mexico site is opening on Monday May 4th.
- AD&M’s Hermosillo, Mexico site is beginning limited production on Monday May 4th. Hermosillo received approval from the State Government of Sonora to produce only certain parts which support commercial air, medical, and telecommunication industries. AD&M continues to work closely with the local government authorities, unions, and local US resources to expand production as soon as possible.
- All recently re-opened sites will be producing at limited capacity for several weeks to ensure the site is operating safely and in accordance with local regulations.
- All other TE AD&M manufacturing plants are open and operational; however, we continue to experience supply chain and logistics disruptions globally.

Although TE Connectivity has been designated by the U.S. Department of Homeland Security as part of the Essential Critical Infrastructure Workforce in the U.S., TE must also comply with the law of the countries and localities in which we operate. Please know that, subject to local laws and regulations, we consider it our special responsibility at TE to remain operational during this unprecedented event to support the critical infrastructure needs we fulfill together. We remain committed to our employees’ safety and health and will continue to take necessary safety precautions and follow required guidelines from local and federal governments.

We are evaluating impacted orders and our options to develop alternative manufacturing, logistics, and warehousing solutions to assist you to mitigate any possible impact of our operational issues. We commit to keeping you updated during this rapidly evolving situation. Should you have any further questions regarding this notice, please contact your regional sales or customer service representative.

Please also visit TE.com/COVID for additional details on TE Connectivity’s response to the global pandemic.

Best regards,
TE Connectivity