

CHANNEL ORGANIZATION



NOTIFICATION MESSAGE

Dear Channel Partner,

Your continued patience is appreciated as we manage through the daily challenges that arise in support of our customers.

As previously discussed, many country governmental travel restrictions and border delays remain in effect, which create unanticipated labor and material shortages. We continue to work to mitigate the impact to our supply. We anticipate the restrictions and delays will be in place for the foreseeable future and that they may continue to impact some of our supply chain and shipments.

In our China and Asia locations, all manufacturing and distribution centers have normalized operations and continue to focus on backlog reduction and stocking replenishment. Most Asian countries remain open for commerce through their borders.

Most of our European manufacturing and distribution centers continue to operate as several plants in Italy, France, Spain and India have been granted permission to re-open. Our teams are diligently working to ramp up operations while adhering to increased health and safety standards and practices at those sites. We expect that those European plants that have not reopened to date will open in April or early May, pending governmental approval. Most European countries remain open for commerce through their borders.

In our Americas region, our U.S. and Canadian manufacturing and distribution centers continue to operate. For our Mexican operations in Sonora, several plants were granted permission to re-open for select production along with the supporting distribution center. However, several other plants in the same region remain impacted. In addition, two plants in Baja, Mexico were subject to governmental restrictions for essential sites. Both state locations are expected to re-open in early May. Most Americas countries remain open for commerce through their borders except for Argentina, Colombia and Peru, which are anticipated to re-open by the end of April.

TE continues to work closely with all applicable government agencies globally to obtain essential operations approvals in countries of operation.

While we are starting to experience improving ground and air transportation, our teams remain focused on determining alternative transportation methods to further reduce any negative impact to deliveries. TE is committed to providing, to the degree possible, up-to-date lead times and schedules via our ecommerce system.

TE is leveraging technology to remain connected while many of our employees are working from home, therefore we continue to be available to answer your calls, chats and emails, provide quotes, and to offer the technical support you've come to expect from TE. We are available 24x7 through our global network of consultants. In addition, TE.com is always available to respond to your product needs.

We remain committed to assist our partners through this event and appreciate your continued support of our mutual customers. Please liaise with your TE sales representatives or customer service staff to address any concerns regarding the impact on your orders or projects with TE.

Please cascade this message as appropriate within your organization, but we ask that you do not post this update on your website or provide it to anyone outside of your organization. Should you have any questions regarding this update, contact your TE sales representative.

Regards,

Sean Miller
VP of Global Sales – Channel Business Unit

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