Dear Valued Customer,

We are committed to continue serving you as a reliable partner.

The highly dynamic development of the COVID-19 topic makes it difficult to provide tangible assessments upon which further planning can be based. This applies especially as mitigation measures by several governments, like travel restrictions or movement control orders have been announced on short notice and exceed our sphere of influence. Our focus is to protect the health of our employees and to keep operations within our manufacturing facilities running as smoothly as possible. All major worldwide manufacturing sites of Infineon are currently operational, some at reduced loading levels. The Infineon management team has implemented significant precautions at all Infineon manufacturing and office locations to help contain the spread of the coronavirus. These measures follow the guidance from local health and government agencies and business continuity experts to minimize contact between our employees and are consistent with social distancing and hygiene best practices.

Asia:
In Singapore, most workplaces except for essential services and key economic sectors are closed. Our Test site in Singapore has the permission to continue production. Our Subcontractors in Malaysia and the Philippines have also re-ramped their production and are in most cases back to their pre movement control output.

Americas:
The Mexican Federal Government presented a plan to re-open the economy starting 1 June 2020. Our Assembly&Test factory in Tijuana (Mexico) has been officially accredited as essential business of the automotive industry and will gradually re-ramp operations.

Europe:
At our Frontend sites in Regensburg (Germany) and in Villach (Austria), parts of the workforce are on short-time work since 1 May 2020 as a result of decreasing demand, at the Dresden (Germany) site as of 1 June 2020. The implementation of short-time work has no impact on our ability to serve expected customer demand, structural bottlenecks will be loaded to maximum machine capacity. Response teams monitoring the local situation are installed and risk mitigation measures have been implemented. Despite shipping limitations, especially from Europe to Asia and to the U.S., deliveries are still ongoing although some of them may be delayed. We have implemented contingency plans by using e.g. different routes for shipments.

A range of factors determining our future ability to deliver as expected is beyond our control. However, we are focusing on our efforts to mitigate the impact of the current exceptional events and are committed to continue serving our customers as a reliable partner.

We will keep you updated via the established communication procedures.