April 28, 2020

Samtec Service Level Recovery Plan

On Monday, April 27th, Samtec initiated a Service Level Recovery Plan that will provide the fastest path to a return to traditional Samtec lead times and expedite flexibility. New order lead times have been temporarily extended as a means of creating a catch-up window such that we will focus our production capacity on the current order backlog. Our estimated time to complete our backlog is 6 weeks. During this catch-up period we will temporarily suspend escalation so that our Production teams can focus on fulfilling orders with the highest degree of efficiency.

We appreciate your patience and understanding as we work through these unprecedented circumstances.

Sincerely,

Scott Lamb
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