



Omron Electronic Components LLC

2895 Greenspoint Parkway, Suite 300, Hoffman Estates, IL 60169

Phone (847) 882-2288 | Fax (847) 882-2192 | www.components.omron.com

Coronavirus Update for the week of May 11, 2020

Dear Omron Customer,

At Omron Electronic Components - Americas, we recognize the need for the most current communication, regarding the impact of the Coronavirus on our organization, especially as it relates to your customer orders. In lieu of completing surveys, please accept a weekly update, in the form of this letter, from the corporate office for Omron Electronic Components - Americas. Information shared in this communication concerns Omron Electronic Components – Americas and EMC factories only, and is not a statement concerning Omron Corporation as a whole, nor any other Omron business company.

Locally, Omron Electronic Components - Americas has implemented a temporary Remote Work Policy which requires employees based out of our corporate office to work remotely through at least May 29th.

Our US 3PL warehouses are operating “business as usual” as of this morning. However, deliveries into many areas are currently stopped or severely reduced due to the shutdown of nonessential businesses as the list of states, cities, and counties is unfolding continuously. Omron Customer Operations and Sales departments are working with customers in the affected areas to determine if any adjustments are required due to the pandemic.

At Omron EMC factories, we continue to take measures to keep our employees safe, including taking temperatures at factory gates and having ample supply of masks and disinfectant available for use.

Production at our China facilities has returned to pre Chinese New Year rates, with some daily variance for line changes & maintenance routines.

Regarding logistics, cargo flights out of China continue to have tighter capacity and increased rates. Air Expedites are being quoted on a per order basis. Please contact your Customer Service Representative for details.

Our Malaysia factory’s operation has started normal production with new infection prevention guidance from the government.

Following new government prevention guidelines, our facilities in Italy began re-starting operation of the remaining two lines from May 11th.

In Indonesia, large-scale regulations in the Bekasi district began on April 15th. Our factory has obtained a production continuation permit for all 3 shifts with limited overtime, but will begin to increase production May 14th.

Japan factories are operating under a flexible operation mode aimed at filling customer demands while maintaining safety protocols.



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We at Omron will continue to monitor the impact of the Coronavirus upon all our production facilities, the logistics of getting product here and the situation at our US warehouses. Additional information will be shared weekly.

Thank you & Best Regards,

A handwritten signature in cursive script, appearing to read "K. Whitehouse".

Kris Whitehouse

Vice President of Sales, Americas

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