



24 April 2020

Coronavirus COVID-19

Global Operations Update

Dear Valued Customer,

We want to thank you for your continued patience in these unprecedented and very challenging times. Continued travel restrictions and the shut-down of borders, countries and cities by government orders have created unanticipated labor, logistics and material shortages throughout the world that will affect Molex's ability to deliver some products on time. We will continue to provide you with updates on our operational status; however, we will be reducing the frequency of these updates as our supply chain continues to recover.

Asia

China - Production at our manufacturing locations in China, which resumed on 10 February 2020, is running at or near full capacity. However, we do expect some delays for certain orders as our factories clear the backlog.

India - On 14 April 2020, the Government of India issued a nationwide order that extends the lockdown period until 3 May 2020. Our manufacturing plants in Gandhinagar and Pune remain closed. Our three Bangalore plants received an exemption that allows them to operate at reduced capacity. The Bangalore plants are currently 31% operational and we expect that to increase as more employees receive the required passes to commute to the site.

Japan – On 16 April the Japanese government expanded the state of emergency to include all of Japan until 6 May. This declaration allows for businesses to continue to operate and our manufacturing plants in Japan remain 100% operational. Our global Procurement team continues to assess and mitigate any potential impact to our supply chain.

Malaysia – Molex Malaysia, which had permission to reopen on 25 March with reduced headcount, has received permission from the government to increase headcount. The site is currently 50% operational.

Philippines – Molex Philippines manufacturing plant resumed operations on 23 March 2020 and is 66% operational.

Singapore – The Government of Singapore has issued a “circuit breaker” order from 7 April until 1 June. A “circuit breaker” order is similar to a lockdown and prohibits non-essential businesses from operating. Molex Singapore has received an exemption as an essential business and is 95% operational.

At this time, production is normal at all other manufacturing sites in Asia and we are continuing enhanced measures to protect employee health and well-being.

Americas (including Mexico)

Many states and counties across the USA are extending Government orders that restrict the movement of people and close businesses that are considered to be non-essential. We are evaluating each of these orders as they are released. To date, our Molex manufacturing sites in the USA and Mexico are considered essential and are



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operational at, or near, normal capacity unless noted below. Our sites continue to deploy their business continuity plans, including employees working from home where possible.

The Federal Government of Mexico has extended the Health Emergency by Force Majeure from 30 March – 31 May 2020. This declaration has been evaluated and our manufacturing plants in Mexico have applied for essential-business exemptions where necessary.

Nogales – The State of Sonora issued an order that took effect on 1 April 2020 that defines only the activities related to the manufacturing of medical products as essential. Molex Nogales also has been granted an exemption for telecommunications products. Our Nogales plant is 50% operational.

Guadalajara – Our Guadalajara manufacturing plant ceased automotive production on 17 April in compliance with government restrictions. The site in Guadalajara is 70% operational while we await the status of our exemption request from the Jalisco State Government.

Quéretaro – As of 9 April, our plant in Quéretaro has been granted an exemption to manufacture both medical and home appliance products and is 70% operational.

Europe

Many countries within Europe are implementing border controls and limiting movement. At present our European manufacturing locations and distribution centers remain operational and, production is at or near normal unless noted below.

Italy – On 11 April 2020, the Italian government has extended the closure of all non-essential production activities until 3 May 2020. Molex HDC remains closed. Molex Flamar received an exemption and resumed operations on 6 April at 55% production capacity. Molex Zetronic, which reopened on 14 April, is 90% operational.

We appreciate your patience and support, as we work together to deal with this difficult situation, which is affecting everyone. If you have additional inquiries relative to customer orders, please contact your Customer Service Representative or Molex Sales. General inquiries about the Coronavirus may still be directed to bcp@molex.com.

Sincerely,

Liam Buckley

Senior Director, Global Customer Service

