Dear Valued Customer,

We are committed to continue serving you as a reliable partner.

The highly dynamic development of the COVID-19 topic makes it difficult to provide tangible assessments upon which further planning can be based. This applies especially as mitigation measures by several governments, like travel restrictions or movement control orders have been announced on short notice and exceed our sphere of influence.

Our focus is to protect the health of our employees and to keep operations within our manufacturing facilities running as smoothly as possible. All major worldwide manufacturing sites of Infineon are currently operational, some at reduced loading levels.

On March 16, the Malaysian Prime Minister announced a movement control order that applies to the entire country starting from 18 to 31 March to avoid the spread of COVID-19. On March 25, the control order was extended until April 14. The government of Malaysia will announce tomorrow, on April 10, 2020, whether the movement control will be extended beyond April 14.

Even in the case of an extended movement control, we are in the position at our Frontend site Kulim as well as at our Assembly&Test site in Melaka to serve our expected customer demand including available inventory for the next weeks. Temporary and structural limitations, however, may apply, our Customer Logistics teams will inform and try to find solutions.

Singapore government announced most workplaces except for essential services and key economic sectors will be closed. Our Test site in Singapore has received permission to continue production.

Our Subcontractors in Malaysia and the Philippines are also affected by local restrictions and are producing at a limited volume.

For our Assembly&Test factory in Tijuana (Mexico), we are currently evaluating the impact of the sanitary emergency declared by the Mexican Federal Government which foresees a stop of all non-essential activities until April 30. While the factory is currently still in operation at a limited volume, we are in close contact with the authorities to discuss the continuation of operations which fall into the category of “essential business”.

On March 19, the Governor of California has issued a Shelter in Place order for the entire state of California to avoid the spread of COVID-19. For the time being our site in Temecula can continue to operate as part of the critical manufacturing sector.

Response teams monitoring the local situation have been installed and risk mitigation measures have been implemented.

Despite shipping limitations, especially from Europe to Asia and to the U.S., deliveries are still ongoing although some of them may be delayed. We have implemented contingency plans by using e.g. different routes for shipments.

A range of factors determining our future ability to deliver as expected is beyond our control. However, we are focusing on our efforts to mitigate the impact of the current exceptional events and are committed to continue serving our customers as a reliable partner.

We will keep you updated via the established communication procedures.

www.infineon.com